Have your Account No. and Bill Number for any inquiries.

If you have QUESTIONS

About	Call	Telephone
USAGE or CHARGE Water	DPW Billing – Water	(508) 580-7143
24-Hour Water Service	Utilities Division	(508) 580-7865
Water Meter Read or Reading Call In	DPW Water Meter Section	(508) 580-7865 or (508) 895-8771
Call In Reading Fax or Email	**DPW@ci.brockton.ma.us**	**FAX (508) 580-7888**
Water Connections	Water Commission	(508) 580-7825
USAGE or CHARGE SEWER	DPW Billing – Sewer	(508) 580-7137
24- Hour Sewer Service	Utilities Division	(508) 580-7880
Refuse or Curbside Pick-up	Allied Waste Services	(800) 425-0095
Recycling or Refuse CHARGE	Recycling Depot	(508) 580-7827
Highway Division	Operations Division	(508) 580-7810
General Information	DPW Commissioner	(508) 580-7135
Payment/INTEREST or PAST DUE	Tax Collector's Office	(508) 580-7130 Press 5

WATER & SEWER BLOCK RATES

USAGE in Cubic Feet	Water rate per 100 cubic feet	Sewer rate per 100 cubic feet
0 to 1,250	$2.99	$2.93
1,251 to 2,500	$3.81	$3.91
2,501 to 5,000	$5.17	$5.20
5,001 to 10,000	$5.62	$6.91
10,001 to 25,000	$5.87	$9.22
25,001 to 875,000	$6.11	$12.23
Greater than 875,000	$6.11	$16.26

REFUSE QUARTERLY BILLING

Number of Units	Charge
1	$ 70.00
2	$140.00
3	$210.00
4	$280.00
5	$350.00

READ CODES

A = Actual Read
E = Estimate - **Please Call DPW**
P = Stopped/Frozen Meter – Manual Estimate - **Please Call DPW**
T = Minimum Read - **Please Call DPW**
C = Manual Estimate - **Please Call DPW**
O = Other / Call In Read

UNMETERED SERVICES: Refuse, Sewer (wells only) & Fire Services will all have a read code of "E"

MINIMUM WATER USAGE BILLED PER METER SIZE

Meter Size	Water Allowance (Cu Ft)
5/8" & ¾"	750
1"	1,875
1 ¼ & 1 ½"	3,750
2"	6,000
3"	12,000

Meter Size	Water Allowance (Cu Ft)
4"	18,750
6"	37,500
8"	86,250
10"	142,500
12"	217,500

CONSERVE WATER!! PLEASE READ INSERTS!!

REFUSE ABATEMENTS ARE NOW BEING PROCESSED AT THE RECYCLING DEPOT LOCATED AT 301 OAKHILL WAY, BROCKTON, MA. HOURS OF OPERATION: MONDAY-FRIDAY, 8:30AM-3:00PM. REFUSE DIVISION TELEPHONE NO: 508-580-7827

The REFUSE collection charge covers the following TIME PERIODS:

February billing covers November 1 thru January 31.

May billing covers February 1 thru April 30.

August billing covers May 1 thru July 31.

November billing covers August 1 thru Oct. 31.

*** IF REQUESTING A REFUSE ABATEMENT, PLEASE NOTE THE ABATEMENT MUST BE SUBMITTED AND PROCESSED **WITHIN 45 DAYS FROM THE DATE OF ISSUE OF THE BILL.** ***

*** **FOR MEDICAL WASTE** - PLEASE CONTACT YOUR PHYSICIAN OR VETERINARIAN FOR PROPER DISPOSAL PROCEDURES ***

*** **FOR POOL SUPPLIES-CHEMICALS** (i.e. CHLORINE) PLEASE CONTACT **ALLIED WASTE SERVICES (BFI) AT 1-800-425-0095** FOR PROPER DISPOSAL INFORMATION ***